TERMS & CONDITIONS | UXU BOUTIQUE <u>uxuboutique.com</u>

(Privacy Policy, Terms of Service, Refunds, Copyright)

Last Updated: October 2025

Privacy Policy

Welcome to **UXU Boutique** ("we," "our," "us")! Your privacy is important to us, and we're committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you share with us when you visit our website or make a purchase.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** such as your name, email address, billing/shipping address, and payment details when you make a purchase or contact us.
- Payment Information: processed securely through trusted third-party platforms like PayPal, Ko-fi, Stripe, or Etsy.
- Analytics Data: including your IP address, browser type, device information, and browsing activity through tools like Google Analytics to help us improve our website and services.
- Communication Data: information you provide when contacting us via email or forms on our site.

2. How We Use Your Information

We use your information to:

- Process and fulfill your orders or commissions
- Communicate with you about your purchases or inquiries

- Improve our website, products, and customer experience
- Send occasional updates, offers, or announcements (only if you opt in)
- Maintain website security and prevent fraudulent activity

3. Sharing Your Information

We do **not** sell or rent your personal data. We may share limited information only with:

- Service providers (e.g., payment processors, shipping carriers, and analytics tools) to complete transactions or improve operations
- Legal authorities, if required by law or to protect our rights

All third-party partners handle your data in accordance with their own privacy policies.

4. Cookies and Analytics

Our website may use cookies and analytics tools (such as Google Analytics) to understand how visitors interact with our site.

You can adjust your browser settings to refuse cookies or delete them at any time. Please note that some site features may not function properly without them.

5. Data Retention

We keep your personal information only as long as necessary to fulfill the purposes described in this policy, comply with legal obligations, or resolve disputes.

6. Your Rights

Depending on your location, you may have the right to:

Request access to or a copy of the personal data we hold about you

- Request correction or deletion of your information
- Withdraw consent for marketing communications at any time

To exercise these rights, please contact us at uxuboutique@gmail.com.

7. Security

We take reasonable measures to protect your data from unauthorized access, misuse, or disclosure. However, please remember that no method of online transmission is 100% secure.

8. Children's Privacy

Our website and services are not intended for children under 13. We do not knowingly collect personal information from minors. If we learn that we've collected such data, we will delete it promptly.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page with an updated date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us at:

E uxuboutique@gmail.com

Terms of Service

Welcome to **UXU Boutique!** By accessing or purchasing from our website, you agree to the following terms and conditions. Please read them carefully before using our site or making a purchase.

1. General Information

UXU Boutique is an independent creative brand that provides custom art, digital designs, and limited-edition merchandise. By visiting our site or purchasing from us, you agree to follow these Terms of Service and all applicable laws.

We reserve the right to update or modify these terms at any time. Changes will take effect immediately upon posting to the website.

2. Use of Our Website

You agree not to use our site for any unlawful purpose or to harm the UXU Boutique brand. All content (artwork, graphics, text, and images) is the intellectual property of UXU Boutique and may not be copied, redistributed, or used for commercial purposes without written permission.

3. Orders and Payments

All prices are listed in USD unless otherwise noted. Payments are securely processed through trusted third-party platforms such as **PayPal**, **Stripe**, **Ko-fi**, **or Etsy**.

We reserve the right to refuse or cancel orders for any reason, including stock issues, payment errors, or suspected fraudulent activity.

4. Custom Work

For commissioned or custom designs, clients will receive drafts, revisions, and final approvals according to the project agreement. Once approved, custom artwork is **non-refundable**.

5. Product Availability

Our items are often **limited edition** or **made-to-order**. Once a product sells out, it may not be restocked. We try to ensure product information and images are accurate, but minor variations in color or finish may occur.

6. Shipping and Delivery

Processing times vary depending on the product type. Please review our **Shipping Policy** for detailed information. UXU Boutique is not responsible for delays caused by postal carriers or customs.

7. Returns and Refunds

Due to the nature of our products, all sales are generally **final**. Please see our **Refund Policy** for more information.

8. Limitation of Liability

UXU Boutique is not responsible for any indirect, incidental, or consequential damages resulting from the use of our products or website.

9. Contact Us

If you have questions about these Terms, please contact us at:

E uxuboutique@gmail.com

Shipping & Refund Policy

At **UXU Boutique**, we take great care in creating and delivering your order! Please read below to understand our shipping and refund process.

1. Processing Time

All orders are processed within **3–7 business days** unless otherwise stated. Custom items or preorders may take longer, and estimated times will be shared at checkout or in your order confirmation.

2. Shipping

We currently ship within the **U.S.** and to select international destinations. Shipping rates and estimated delivery times are displayed at checkout.

Once your order is shipped, you'll receive a tracking number via email. UXU Boutique is not responsible for lost, stolen, or delayed packages once they leave our hands, but we'll do our best to help you resolve any issues!

3. Refunds & Exchanges

All sales are **final** unless your item arrives damaged or incorrect.

If you receive a defective or wrong item, please contact us within **7 days of delivery** at **uxuboutique@gmail.com** with photos and your order number. We'll be happy to work with you on a replacement or partial refund.

4. Cancellations

Orders can only be canceled within **24 hours** of purchase, provided the item has not yet been shipped or begun production.

5. Custom Designs

Due to the personalized nature of custom artwork and digital designs, **no refunds or revisions** will be given after the final approval has been received.

6. Contact Us

Copyright & Usage Policy

At **UXU Boutique**, all of our designs, illustrations, characters, and creative content are made with care and original artistry. This policy explains how our work may (and may not) be used, shared, or reproduced.

1. Ownership of Artwork

All content on this website—including digital art, product designs, character illustrations, graphics, and text—is the **intellectual property of UXU Boutique** unless otherwise stated. All rights are reserved under applicable copyright laws.

No part of our content may be copied, altered, distributed, or used for commercial purposes without written permission from UXU Boutique.

2. Personal vs. Commercial Use

- **Personal Use:** You are welcome to share or repost UXU Boutique's work on social media *for personal enjoyment or inspiration*, provided that clear credit is given (e.g., tagging @uxu.boutique and including our name in the caption).
- **Commercial Use:** Our artwork, designs, and products may **not** be resold, reproduced, printed, or used for profit (including AI training, NFT minting, or third-party merchandise) without an official license or written agreement from UXU Boutique.

3. Custom & Commissioned Designs

When you commission or purchase a custom design from UXU Boutique:

- You receive rights to use the artwork for personal display or on your own vehicle (for itasha designs).
- UXU Boutique retains full copyright and reproduction rights to the artwork unless otherwise agreed upon in writing.
- You may not resell, alter, or redistribute the design for commercial use without explicit permission.

4. Prohibited Uses

You may **not**:

- Claim UXU Boutique artwork as your own
- Reproduce, trace, or modify designs for resale or promotion
- Use our art to train Al models, create NFTs, or generate derivative works for profit
- Use UXU Boutique branding, logos, or characters without permission

5. Collaboration & Licensing

We're always open to creative partnerships!

If you'd like to collaborate, license a design, or feature our work commercially, please reach out to us at **uxuboutique@gmail.com** to discuss terms and credit requirements.

6. Reporting Infringement

If you believe our artwork is being used without permission, please contact us with details at **uxuboutique@gmail.com**. We'll take the appropriate steps to resolve it promptly.

7. Respect for Other Artists

UXU Boutique also respects the intellectual property of others. If you see any content on our platforms that you believe infringes upon your rights, please contact us immediately so we can address it quickly and respectfully.

8. Contact Us

For licensing, permissions, or copyright inquiries:

™ uxuboutique@gmail.com